INTEREST RATE POLICY

Moneyplus Financial Services Limited

Revised – Board Ready

Policy Owner	Business / Compliance Function
Approved By	Board of Directors
Effective Date	23/07/2026
Version	__________________
Review Frequency	Annual / as required by applicable regulatory requirements

1. INTRODUCTION

Moneyplus Financial Services Limited ("Company" or "Moneyplus") shall determine and apply interest rates, penal charges and other applicable charges in accordance with its Board-approved framework, contractual terms and applicable Reserve Bank of India ("RBI") directions, notifications, circulars, guidelines and clarifications, as amended from time to time.

This Policy is intended to ensure transparency, consistency and a structured approach to pricing of credit facilities offered by the Company. It shall apply to the Company's lending products, including digital loans to the extent applicable.

2. OBJECTIVE

- Establish a transparent and consistent framework for determination of interest rates and charges.
- Ensure pricing reflects appropriate risk, cost and product considerations.
- Ensure interest rates and charges are communicated clearly.
- Ensure compliance with applicable RBI requirements relating to interest rates, penal charges, APR, KFS and digital lending.
- Ensure consistent and non-discriminatory application of approved pricing parameters.

3. SCOPE

This Policy shall apply to all lending products of the Company, including loans originated through physical/branch channels and, where applicable, digital lending channels, DLAs and LSP-supported processes.

4. INTEREST RATE DETERMINATION

The applicable interest rate shall be determined in accordance with the Company's approved risk-based pricing framework and delegated authority matrix.

- Cost of funds.
- Operating and administrative costs.
- Credit and borrower risk.
- Borrower profile and repayment capacity.
- Product characteristics and tenor.
- Security/collateral, where applicable.

- Market conditions.
- Applicable legal and regulatory requirements.

Interest rates shall be applied in accordance with approved pricing parameters. Any deviation shall require approval from the competent authority under the Company's delegation framework.

The Company shall ensure that similarly placed borrowers are treated consistently. Any difference in pricing shall be objectively supported by documented risk, product, tenor or other approved pricing factors.

5. PENAL CHARGES

The Company shall levy penal charges, where applicable, in accordance with its Board-approved policy, applicable contractual terms and prevailing RBI requirements.

- Penal charges shall be levied only for material non-compliance with the terms and conditions of the loan contract.
- Penal charges shall not be levied in the form of penal interest or by adding a penal component to the rate of interest charged on the loan.
- Penal charges shall not be capitalised, and no further interest shall be computed on such penal charges.
- The Company shall not levy additional/fresh penal charges on the earlier outstanding amount of penal charges.
- The quantum of penal charges shall be reasonable and commensurate with the nature and materiality of the default.
- Penal charges shall be levied in a non-discriminatory manner; similarly placed borrowers shall be treated consistently for the same nature of default within the same product category.
- Penal charges levied on individual borrowers availing loans for purposes other than business shall not be higher than those applicable to non-individual borrowers for similar non-compliance.
- While determining penal charges, the Company may consider the nature and materiality of the default, product characteristics, administrative/collection costs attributable to the default and applicable regulatory requirements.
- The quantum and reason for penal charges shall be clearly disclosed in the sanction communication and loan agreement and, wherever applicable, in the KFS.
- The Company shall comply with applicable GST laws and regulatory clarifications relating to penal charges.

6. ANNUALISED RATE AND APR

The Company shall communicate the annualised rate of interest to borrowers so that they are aware of the applicable rate charged on their loan facility. The applicable method of computation and frequency of rests shall be disclosed in the relevant loan documentation.

Where required under applicable RBI requirements, including digital-lending requirements, the Company shall disclose the Annual Percentage Rate (“APR”) in the prescribed manner.

For digital loans covered under applicable RBI requirements, APR shall represent the annualised cost of credit to the borrower, including the interest and charges required to be included under the applicable regulatory framework, while excluding contingent charges such as penal charges, as applicable.

The APR shall be disclosed upfront to the borrower and appropriately reflected in the Key Facts Statement (“KFS”).

7. KEY FACTS STATEMENT (KFS)

- Where applicable, the Company shall issue a KFS in accordance with RBI requirements.
- The KFS shall contain the applicable APR and other prescribed key facts.
- Applicable charges shall be disclosed clearly and in accordance with the applicable regulatory framework.
- Charges not disclosed in the KFS shall not be recovered except where permitted by applicable RBI requirements and with appropriate borrower consent.
- The KFS shall be provided before the borrower is bound by the relevant loan contract, in accordance with applicable requirements.

8. COOLING-OFF PERIOD FOR DIGITAL LOANS

For digital loans, the borrower shall be provided an explicit option to exit the digital loan during the applicable cooling-off period prescribed by RBI, by paying the principal and proportionate APR, without any penalty, subject to such reasonable one-time processing fee as may be permitted under applicable RBI requirements and disclosed in the KFS.

The applicable cooling-off period and exit terms shall be clearly disclosed to the borrower in the KFS and other applicable loan documentation.

The Policy shall not hard-code a cooling-off period where the applicable RBI framework may prescribe or amend the period from time to time.

9. DISCLOSURE TO BORROWERS

- The applicable interest rate shall be communicated clearly to the borrower.
- Material charges shall be disclosed in the sanction communication and loan documentation.
- Where applicable, APR and other prescribed digital-lending disclosures shall be provided in the KFS.
- Changes in applicable interest rates or charges shall be communicated in accordance with the loan agreement and applicable regulatory requirements.

10. GOVERNANCE AND OVERSIGHT

The Board of Directors shall oversee this Policy. The competent business and credit functions shall implement pricing within the parameters approved under this Policy and the Company's delegation framework.

The Company shall maintain appropriate records supporting interest-rate and penal-charge decisions and shall make such records available for internal audit, compliance review or regulatory inspection, as required.

11. REVIEW OF THE POLICY

This Policy shall be reviewed by the Board at least annually and whenever there is a material change in applicable RBI Master Directions, circulars, guidelines, laws, products or the Company's business model.

Consequent upon any amendment in applicable RBI requirements or any change in the position of the Company, necessary changes in this Policy shall be incorporated and approved in accordance with the Company's governance framework.

In case of any contradiction between this Policy and any applicable legislation, rule, regulation, RBI direction, circular or other binding requirement, the applicable law or regulatory requirement shall prevail.

12. EFFECTIVE DATE

This revised Policy shall come into effect from the date of approval by the Board of Directors of Moneyplus Financial Services Limited.

ANNEXURE – PRICING AND PENAL CHARGE CONTROL CHECKLIST

- Interest rates are within approved pricing parameters.
- Risk-based pricing factors are documented.
- Any deviation is approved under the delegation framework.
- Penal charges are not treated as penal interest.
- No further interest is computed on penal charges.
- Penal charges are reasonable and proportionate to the default.
- Similarly placed borrowers are treated consistently.
- APR is correctly computed and disclosed where applicable.
- KFS contains prescribed APR and applicable charges.
- Digital-loan cooling-off terms are correctly disclosed.
- Changes in RBI requirements are reflected in the Policy and operating processes.